

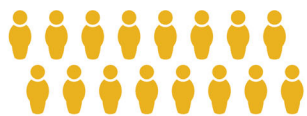
HOW YOUR POWER GETS RESTORED



We know power outages can be inconvenient, but we greatly appreciate your patience in order to keep our workers safe on the job. Thank you!

1 ASSESS THE DAMAGE

We assess the damages to determine the resources needed to make repairs.



2 REPAIR PROCESS BEGINS

We make repairs to restore service to largest number of customers in least amount of time. Essential services like hospitals, fire and police stations, and water treatment plants are our top priority.

3 RESTORE GROUPS OF HOMES

Next, we move to other clusters of homes and businesses needing to be restored.



4 RESTORE INDIVIDUAL LINES

Any homes still without power are repaired to complete restoration to the area.